



NEWS RELEASE

NATIONAL TRUCK PROTECTION INTRODUCES CUSTOM CLAIMS ADMINISTRATION SERVICE

Cranford, NJ,– National Truck Protection Co., Inc. (NTP), North America’s leading independent provider of extended service contracts to the trucking industry, announces the introduction of a new Custom Claims Administration Service.

NTP’s Custom Claims Administration Service is designed to provide a higher level of comprehensive, personalized care for certain groups of warranty holders. The program allows for specialized managed care which includes customized call routing to dedicated NTP claims analysts and a new concierge service that provides optional “on demand” roadside assistance. Regardless as to whether or not a breakdown is covered under their service agreement, these warranty holders will have a more defined call center experience and also have access to a new fee-based, breakdown assistance service. The breakdown assistance component of this program is being offered through NTP’s partner, Roadside Masters.

“Our new Custom Claims Program will allow NTP to bring a new level of customer service and repair management to its warranty holders says Robert Amico, National Truck Protection President. “This program is the perfect complement to our existing 24/7/365 claims and service operation and we are excited to deliver this industry leading service capability to our customers”, Amico added.

As the nation’s oldest and largest heavy truck warranty provider, NTP is uniquely positioned to offer the used truck industry the most reliable, warranty products and services in the marketplace.

About NTP Inc.

NTP Inc., based in Cranford, NJ, is the leading independent provider of warranty and service contracts to the North American trucking industry. For over 33 years, NTP has provided private

label warranties to major OEMs as well as extended service contracts to the used truck segment through its extensive network of corporate and independent dealers. NTP provides the most comprehensive repair and breakdown management services in the industry. For information, please visit www.ntpwarranty.com

NTP is a portfolio company of Palladian Capital Partners LLC, a New York based private equity firm. Palladian teams with management in the middle market segment. Visit www.palladiancap.com for additional information.

NTP is an Accredited Member of the Better Business Bureau. Please visit www.bbb.org for the latest ratings.

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